

FOCUS & QUALIFICATIONS

A passionate, tenacious performer with attentiveness to detail and strong communication skills loves the challenges of a fast paced environment: A recent graduate of the Canadian Film Centre (CFC) Media lab with over three years experience in the planning, design, and execution of functional and usability testing for various e-Business applications for *Hewlett-Packard (HP)*, *Casale Media*, and several years of providing IT services to various businesses.

KNOWLEDGE, SKILLS, & ABILITIES

Operating Systems	• Windows 98/2000/NT/XP/Vista/Windows 7, Linux, Unix, Mac OS X
Languages/Scripts	• Java, C, C++, VB, SQL, Perl, JavaScript, HTML, CSS, XSLT, Openlaszlo, Objective C
Software	• Mercury TestDirector, Altova XMLSpy, IBM DB2, MySQL
Applications	• MS Office Suite 2008 (Word, Excel, PowerPoint, Project, Publisher, Visio) • Adobe Master Collection CS4 (Photoshop, Illustrator, AfterEffects, Premiere, Encore, InDesign, Dreamweaver, Flash), 3ds Max 2010
Foreign Languages	• Eclipse Android Developer Tools, Xcode • German, Italian, French, Mandarin & Spanish

ACADEMIC CREDENTIALS

1998 – 2003	Honours Bachelor of Arts, University of Toronto <ul style="list-style-type: none">• <i>Major:</i> Computer Science; <i>Minors:</i> Business German, Italian Communication
2003 – 2004	Post-graduate certificate with honours, University of Toronto <ul style="list-style-type: none">• Teaching English as a second language (TESL)
2008 – 2009	Consulting Hypnotist – Hypno-Healing Institute <ul style="list-style-type: none">• Certified as a Consulting Hypnotist with the National Guild of Hypnotists, Inc. in October 2008• Attained Master Certification in December 2008• Obtained certificate as Past-life Regression Practitioner in July 2009
2009 – 2010	Digital Media Diploma – Recording Arts Canada Digital Arts College <ul style="list-style-type: none">• Cultivated skills of graphic, web, video design and 3D animation• Worked on the Adobe Master Collection CS4 and 3ds Max 2010
2010 – 2011	Interactive Art & Entertainment Program – Canadian Film Centre (CFC) Media Lab <ul style="list-style-type: none">• Co-produced full-body interactive experience prototype - Heart of Stars• Main programmer in C++ (openframeworks)• Five-month intensive training program as a new media producer

WORK EXPERIENCE

	Quality Assurance Analyst – Casale Media Inc.
February 2007	<i>Constructed and executed new and regression test scripts, log bugs and issues for an ad network management online application for Casale Media, an Internet distributed advertising network company that connects advertisers to publishers with high traffic websites.</i>
May 2008	<ul style="list-style-type: none">• Documented new functionality on company wiki• Developed test scripts on excel based on functional specification and wiki documentation• Created SQL statements for test verification in MySQL and stored in excel and Perl DBI• Logged bugs and issues using <i>Bugzilla</i>• Daily meetings with upper management to discuss progress, next steps, issues, and suggestions

Business / Quality Assurance Analyst – Comspec Communications Inc.

I owned the creation, development and execution of test plans and cases for various HP products. I have worked to become proficient with and test three applications (EDRII, Provisioner and Gemstone) in parallel. I also coordinate the communication between the HP development, IT QA, Support, and Project Management Teams. This position requires tenacity, diligence and persistence in tracking down and solving issues.

March 2005
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February 2007

- Coordinated and plan user acceptance & smoke testing for multiple regions for *HP Gemstone* and *Provisioner*
- Planned and delegated tasks to testing team for *HP Gemstone* and *Provisioner*
- Determined and gather meaningful project metrics from team members
- Provided status reports to upper management, and the team at large.
- Developed test plans from functional specifications and business requirements (BRD) documents
- Designed presentations for Test Plans and Test Meetings for the worldwide HP Team
- Presented Test Plans, Test Cycle kick-off and User Acceptance Meetings
- Designed, automated and executed test cases using *Mercury Test Director* and *Mercury Quick Test*
- Generated test data in various formats using *Altova XMLSpy*, *Windows Grep*, and *Perl*
- Examined and verify test data in varied formats against production data
- Logged, managed, and tracked bugs and issues using *HP eZilla*
- Followed through with testers and developers to ensure that verified fixed bugs are re-tested and closed
- Participated in Bug Buster conference calls (daily meetings with various development teams) and give UAT update status

Consultant, Webmaster, Quality Assurance Analyst - TY Consulting Services

IT Services Consulting business which took on various tasks such as website design, advertisement, data services and testing.

September 1996
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Present

- *Toronto Transit Commission (TTC)* and *Ontario Hydro* – Converted *WordPerfect* documents to *Excel* spreadsheets utilizing macros for the and data entry using *Excel 97*
- *International Business Software (IBS)* – Maintained a website using *MS FrontPage*. Wrote software documentation for time management program.
- *Vivasoft Inc.* – Designed product glossies, overviews and brochures using *Corel Draw* and a corporate website with *MS FrontPage*. Provided software testing services. Designed and delivered training programs for *Vivasoft's Model & Talent Management Program*
- *GOwen Environmental Limited* – Created *Perl* scripts to extract potential clients' information from documents and other sources, remove duplicate information, validate against reference data and provide a reportable format
- *Toronto School of Music Canada* – Provided computer support and consulting. Composed letters and promoted the school through print and online presence. Created lesson plans for both Italian diction and ESL classes. Created and maintained school's website using *MS FrontPage*. Conducted Italian diction and ESL classes
- *Opera Kitchener* – Operated and created supertitles for operas
- *Opera by Request* – Create music programmes, supertitles for operas, and occasionally help with front of house
- *IMS Incorporated* – Develop and submit iPad applications for real estate statistical company

September 1999 –
2007

Private Tutoring

- Tutored high school students in math and assisted in homework and test preparation

January – May
2004

ESL Student Teacher – Holy Family Catholic School, TCDSB

- Practicum of 50 hours teaching ESL to adults at a beginner level

REFERENCES – Available upon request